



Taylor Regional Hospital

A N N U A L R E P O R T 2 0 1 4



E M B R A C I N G T H E F U T U R E



## Dear Friends and Neighbors:

Recognizing that the role of a hospital is not simply to treat illness but to strengthen communities, Taylor Regional Hospital has made a commitment to offer classes, programs and free screenings to foster safety and create opportunities for people to improve their health. It takes more than blood pressure checks and medications to sustain a healthy lifestyle. It takes an understanding of the behaviors that cause poor health. We are committed to combine education and support, to promote healthier lifestyles and improve health, one person at a time.

2014 was a year of realignment, redefinition and growth. The Medicaid program saw a huge expansion in the state of Kentucky; we saw our payer mix shift as well. A lot of Kentuckians who had previously been without health coverage suddenly saw an opportunity to qualify under Kynect or Medicaid expansion. As a result, we looked at ways to save dollars, improve our patient satisfaction scores and supply costs, while continuing to provide the highest quality healthcare.

Events held in 2014 include: Red Out Day in February for National Heart Awareness; Doctor's Day in March to recognize and show our appreciation for physicians; a Baby Fair in May to provide giveaways and educational information for expectant parents; and a community-wide health fair in June to offer tests and information to promote a healthy lifestyle.

# W E L C O M E

We also held a golf scramble in September and the proceeds were used to purchase a new van for our transportation service. This service offers free rides for those needing transportation to the doctor, hospital or cancer center. We are very appreciative of local businesses that support this service with monthly gas and maintenance stipends. In 2014, there were 2,648 trips and a total of 84,387 miles driven.

Dr. Jill Blandford, a Neurologist, joined the TRH staff in August. She is from Lebanon, Kentucky, and has an office on the campus of the hospital. She brings a new full-time service to our region and we are very proud to have her affiliated with the hospital.

In November, we underwent our Level 3 Trauma Recertification and are happy to report we received full recertification. Taylor Regional Hospital is the longest consistently verified Level 3 Trauma Center in the United States.

As we look to 2015, there are several exciting expansions planned. We recently invested in a new Radiology Digital project. Our entire Radiology department is now totally digital, and is the only one in our region. This allows us to decrease patient waiting time and the radiation dose to patients. We hired a new Physician Practices Administrator/General Counsel, Jon Hieneman, who will be very instrumental in the hospital-owned physician practices.

Unfortunately, Laura Wilds rotated off our board in December 2014 after serving two four-year terms. She was an outstanding board member and we will miss her leadership and enthusiasm. However, we welcome Bill Chandler as our newest board member and look forward to his new ideas and participation on the board. We are excited also to have Frank Cheatham remain on the board, as he was appointed to serve another four-year term. He brings a wonderful perspective from the education field as well as the community.

The flu and virus season hit hard in December and has carried over into January. Rural Health in Columbia, the Care Center in Campbellsville and the Emergency Department saw record numbers of patients during this time.

On behalf of the entire staff of Taylor Regional Hospital, we thank you for your support and confidence and are always available should you need us in 2015.

Sincerely,



**Jane Wheatley, FACHE**  
Chief Executive Officer

E M B R A C I N G T H E F U T U R E



# C O M M U N I T Y

## Health Sciences sponsorship

Taylor Regional Hospital will continue to be a sponsor of the Taylor County High School Health Sciences department. TRH was instrumental in setting up the first Health Sciences satellite area at the existing TCHS and will continue to provide support when construction is complete at the new TCHS. The hospital supports the department not only through the contribution of medical equipment and supplies, but through the lending of expertise to the department's setup and operation. This expertise is essential to keep training in the department current with the needs of the medical community and to produce students who leave TCHS ready for employment or to continue their education in college.

## Health Fair

Taylor Regional Hospital hosted its annual community health fair on June 14, 2014 at Taylor County Middle School's gymnasium, with nearly 675 people attending and having blood work performed. In all, more than 1,000 people attended the fair and received free health and other information from local businesses. The hospital offered complete blood count tests for \$15 and prostate screening tests for men at \$10.



E M B R A C I N G   T H E   F U T U R E



## Skin Cancer screenings

Taylor Regional Hospital served 18 community members at our Skin Cancer Screening December 4, 2014. Dr. James E. Ewing, Amanda Bright PA, Jason Wright APRN and the staff at Taylor Regional ENT volunteered their services to provide skin cancer prevention/screening at this event. This event was held at Taylor Regional Cancer Center located next to the hospital on Greenbriar Drive. We would like to thank the participants, volunteers and providers for allowing us to serve our community.



*Dr. James E. Ewing and Taylor Regional ENT staff.*

## Taylor Rural Health Clinic

The Taylor Rural Health Clinic in Columbia, Kentucky is pleased to announce that, in addition to Dr. Martha Seeley and Dennis Wooley, APRN, we now have satellite clinics throughout the week. Dr. Catherine Feese, Taylor Regional Physicians for Women, now sees patients on Tuesdays and Thursdays. Amanda Bright, PA-C, Taylor Regional Ear, Nose & Throat, now sees patients on Wednesdays.

## Hip and Knee screenings

Dr. Galen Weiss, a Board Certified Orthopedic Surgeon at Taylor Regional Orthopedic Group, offered the community free hip screenings in December 2014. There were 28 individuals who participated in this screening. Dr. Weiss also held a knee screening in November 2014 with 31 participants. Another hip screening is scheduled for February 27, 2015.

## Vein screenings

Dr. James Watkins and Dr. Graham Englund, Taylor Regional Surgical Associates, held four vein screenings at the TRH Vein Center in 2014. A total of 97 patients were seen at these complimentary screenings. The next screening is scheduled for March 2, 2015.

## Cataract screenings

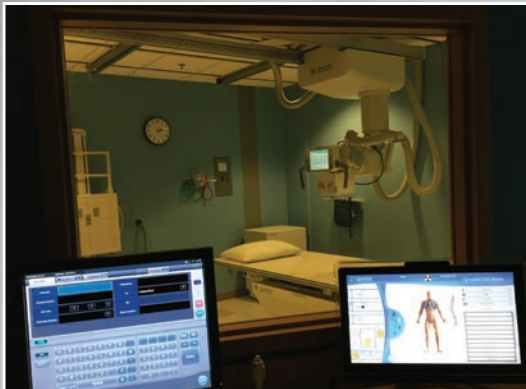
Dr. Gary Wortz, a Board Certified Cataract Surgeon of Taylor Regional Eye Surgery, performs free cataract screenings on the 4th Tuesday of each month.

## Carpal Tunnel Syndrome screenings

Dr. Ruben Gonzalez, Orthopedic Surgeon, and Megan Hatcher, Occupational Therapist, held free Carpal Tunnel Syndrome screenings at Taylor Regional Orthopedic Group in March.

## Baby Fair

The Annual Baby Fair in May featured a variety of educational booths and speakers, including local physicians. Car seat safety checks were performed by certified professionals from Kentucky Department of Transportation. More than 100 expectant parents toured the Women's Center and received giveaways.



## Diagnostic Radiology Department converts to Digital Radiography

Taylor Regional Hospital converted its radiology imaging rooms from Computed Radiography to Digital Radiography, giving the physician the ability to instantly view images in the trauma setting, operating room, intensive care unit and throughout the hospital. Digital technology reduces patient radiation dose and improves exam turn-around-times.

Taylor Regional Hospital is the only hospital in the region to completely convert to Digital Radiography technology including digital X-ray, replacing five fixed Computed Radiography units and one portable X-ray unit.

## Patient Portal

Taylor Regional Hospital unveiled Patient Portal, an interactive web tool that empowers patients and their families to take a more active role in their care. It provides easy, secure access to their health information and online communication with Taylor Regional Hospital and Taylor Regional Medical Group. More than 1,960 patients already use the portal.

Patient Portal gives patients instant access to their health information, including laboratory and radiology results, medications, allergies, demographic information, visit history, discharge/aftercare information, and more. Patients can request billing statements and schedule, view and change appointment times.

To enroll in Patient Portal please visit [mychart.trhosp.org](http://mychart.trhosp.org).

ANNOUNCING OUR NEW TAYLOR REGIONAL  
**PATIENT PORTAL**  
mychart.trhosp.org

**WHAT CAN I DO ON THE PORTAL?**

- My personal record** – allows you to create a personal medical history that is easy to update. Now your procedures, allergies, or medications are in one central location. The portal makes it convenient to view, update, download, and/or print when needed.
- View your health record** – view your diagnoses, medications, immunizations, lab and procedure testing results. You can also review discharge instructions provided by your physician. Radiology images are not available on the portal at this time.
- Appointments** – view, request, change, or cancel appointments at Taylor Regional Hospital and our associated Medical Group facilities. You can also set up email/text reminders so you never miss that important appointment again. You can also transfer them to your existing calendars on your computer or smartphone.
- Billing** – request itemized billing statements from both our hospital and physician billing departments. Online bill pay is not available at this time.
- Share information** – patients can assign proxies who will have access to select viewable items on their patient portal. Proxies are representatives with which you share your information. This offers a convenient way to keep up with all your family members' medical history.
- Create downloadable reports** – patients are able to create reports and download them to a personal device, share with others by email, or print your records out at home to take to other appointments.

**IS IT SECURE?**  
Taylor Regional protects your personal information through a series of secure access codes, personal IDs, and passwords. This ensures that only you can access your portal information. Please remember to keep your password private.

**IS THIS MY COMPLETE RECORD?**  
Our patient portal offers convenient access to your Electronic Health Record. However, the portal does not substitute for a complete legal medical record. To obtain a complete record, or if you have questions, please contact our Medical Records Department at (270) 799-5806 or email us at [records@trhosp.org](mailto:records@trhosp.org).

**WHAT DO MY RESULTS MEAN?**  
Our portal offers a convenient way to take an active role in your healthcare. Any and all results viewed on the portal should be discussed with your physician for a plan of care. Our patient portal should not be a substitute for your physician since they are the experts in evaluating your results and making medical decisions.

**HOW DO I REGISTER?**  
Patient will have a secure code sent to an email address provided to us, and/or a code generated and printed while the patient is at one of our facilities. Results will begin to flow to the patient portal April 3, 2014. Anyone who is not a current patient but has had a visit to our hospital and/or our medical facilities in the past 2 years (2012-current) is able to set up a patient account and login using it. To register, please call (270) 799-5806.

Patient portal is a convenient tool that allows patients to access portions of their electronic medical record (EMR). The Federal Government has issued new guidelines regarding a set of criteria that must be met in using Electronic Health Records referred to as "Meaningful Use". In registering for our patient portal, you are not only benefiting from its convenience, but you are helping us to meet our "meaningful use" requirements.

# G R O W T H

## Pharmacy expansion

Taylor Regional Hospital Outpatient Pharmacy will open in the summer of 2015 and will help patients receive needed prescriptions before they leave from an inpatient stay, outpatient surgery or emergency room visit. The on-site pharmacy will provide delivery to patient rooms, competitive pricing, personalized patient education and medication reviews.

## Cancer Center receives accreditation

Taylor Regional Hospital and its Cancer Program received three-year accreditation from the American College of Surgeons Commission on Cancer. This accreditation, which Taylor Regional's Cancer program has received since 1990, ensures a patient will have access to the best treatment options available, quality and comprehensive care, information about cancer clinical trials, education and support, lifelong patient follow-up, and ongoing monitoring and improvement of care.

## Trauma Center verification

Taylor Regional Hospital is the longest standing re-verified Level III Trauma Center in the nation. The American College of Surgeons Committee on Trauma conducted the Level III survey in November and recommended the hospital for re-verification.

## Laboratory accreditation

Taylor Regional Hospital has earned The Joint Commission's Gold Seal of Approval® for Laboratory Services Accreditation by demonstrating continuous compliance with its performance standards. The areas that were surveyed and received Accreditation awards are: Taylor Regional Hospital, Taylor Regional Laboratory at Internal Medicine Associates, Taylor Regional Care Center, Taylor Regional Surgical Associates, Taylor Regional Urology, Taylor Regional Physicians for Women and Taylor Rural Health in Columbia.



## Mammography accreditation

Taylor Regional Hospital was accredited by The American College of Radiology ensuring dependable mammography is performed, high quality equipment is used, and trained staff perform the exams. All Taylor Regional Hospital's mammography staff are registered by the college and receive additional training education. They also perform regular equipment testing for accuracy and track each patient's recommended follow up.

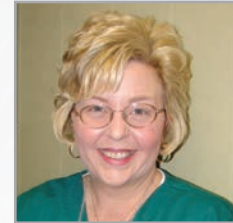


# COMMITMENT

## New Staff

### Amy Beard, FNP

Amy Beard joined Taylor Regional Urology. She has more than 10 years experience in family practice and is a Board Certified Family Nurse Practitioner. She completed an associate's degree in nursing at Eastern Kentucky University, a bachelor's degree from McKendree University and master's degree from Graceland University.



### Jill Blandford, DO

Taylor Regional Hospital welcomed Dr. Jill Blandford, Neurologist. A native of Marion County, Blandford received a medical degree from Pikeville College School of Osteopathic Medicine and completed a Fellowship in Neuromuscular Medicine at the University of Alabama School of Medicine.



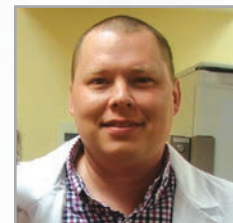
### Dr. Gary Nakasato, MD

Dr. Gary Nakasato was named Emergency Department Medical Director. Dr. Nakasato completed his medical education at Universidad Peruana Cayetano Heredia, Lima, Peru. He served an internship and residency at the University of Louisville.



### Jason Wright, RN, FNP

Board Certified Family Nurse Practitioner Jason "Jay" Wright joined Taylor Regional Hospital Ear, Nose and Throat. Jay worked for 13 years in a variety of roles at Taylor Regional Hospital before receiving a degree as a Family Nurse Practitioner from Western Kentucky University. He has five years experience in surgery and three years of emergency room experience.



### Jonathan Hieneman, Esq.

Welcome to Jonathan Hieneman, who is the new Physician Practices Administrator. He also serves as General Counsel for TRH; this role will encompass his current duties as Director of Corporate Responsibility.



EMBRACING THE FUTURE



# S E R V I C E



## Auxiliary volunteers dedicate more than 9,400 hours

Taylor Regional Hospital's 47 auxiliary volunteers gave 9,432 1/4 hours in 2014 working at the information desk, surgery department, emergency department, radiology department, Cancer Center, greeter station, cafeteria and gift shop. Nineteen members volunteered more than 200 hours and nine served more than 100 hours. As part of their service, the group also collected canned food items to be donated to the local food pantry.

The Volunteer of the Year Award was presented to Muriel Green, who worked 1,027 3/4 hours in 2014. Frances Curry and Ila Gay Milby also reached the 1,000 hour mark. Julia Judd received the Service Volunteer of the Year Award.

The 2015 Officers include President, Margie Leach; First Vice President, Betty Williams; Second Vice President, Tillie Netherland; Secretary/Treasurer, Joanne Waller; Corresponding Secretary, Faye Howell; Historian, Wanda Moran and Recording Service Secretary, Dot Jones.





# DEDICATION

## Board of Trustees

Taylor Regional Hospital extends its deepest appreciation and sincerest thanks to its Board of Trustees members for all of their hard work and dedication.



### Bill Chandler

We now welcome Bill Chandler to the Board of Trustees. He will serve a 4-year term that began in January 2015.



### Frank Cheatham, PhD



### Ben Cox, DVM



### John Miller, JD Chairman



### Ricky Sparkman

## Thank you to Laura Wilds

Taylor Regional Hospital would like to say thank you to Laura Wilds. She recently rotated off the TRH Board of Trustees after serving two four-year terms, for a total of eight years. She also served as Chairman of the Board from 2011–2014.



# FINANCIALS

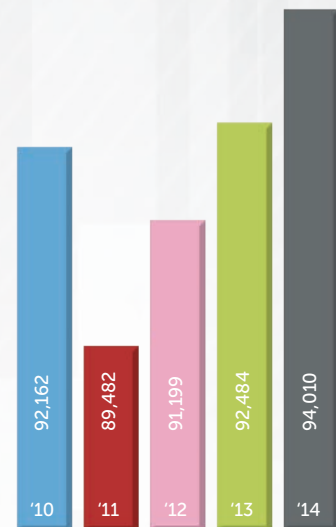
## Indigent & Charity Care

Indigent Care	\$2,507,214.07
Charity Care	\$1,409,769.84
Tax Rebates	\$266,840.81
<b>TOTAL</b>	<b>\$4,183,824.72</b>

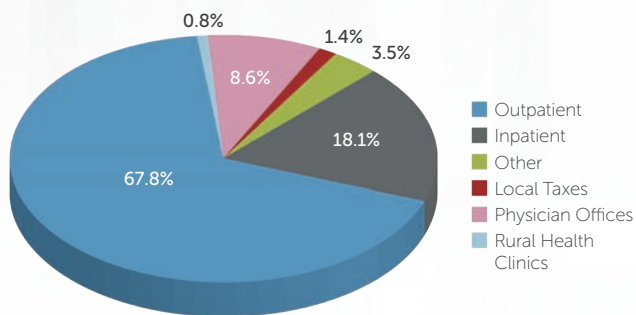
## Equipment & Buildings

Purchase of a Medical Office Building Containing Space Previously Leased by TRH	\$685,000.00
Expenditures to Complete Construction of Additional Office Space	\$312,273.00
Update and Expansion of Information Systems	\$989,000.00
Additional Surgical Center Equipment Added or Replaced	\$246,000.00
Other Capital Asset Purchases	\$144,894.00
<b>TOTAL</b>	<b>\$2,377,167.00</b>

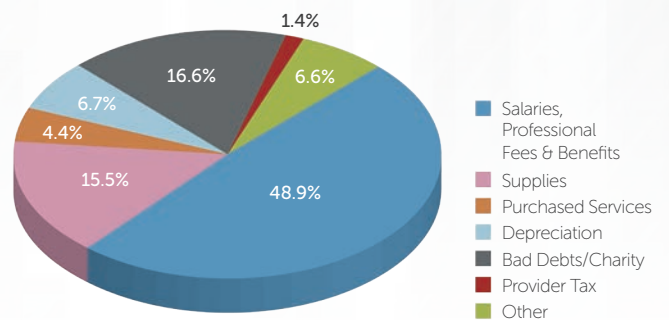
## Total Patients



## Where the Money Comes From



## Where the Money Goes





# H O N O R

## Walk of Hope

In love and honor of Bobbie Jean Hall, MD

In memory of Helen Dunnington, beloved Mother of Dr. James Dunnington

In honor and memory of Capt. Tony Grider from your friends at Taylor Regional Hospital

## Tree of Life (Leaf)

In memory of J.W. "Bill" Edwards given by friends of Bill and Ann Edwards

In memory of Rev. Gene Hall, Board Chair and member by your friends at Taylor Regional Hospital

In memory of Shirley Reynolds Hedgespeth by the staff at Taylor Regional Hospital

In memory of Jamie Richerson

In memory of Lynn Waldrop from Board of Trustees, administration and team members of Taylor Regional Hospital

In memory of Joan "Mimi" Haliday, donated by TRH friends of Mike and Lisa

## Tree of Life (Acorn)

In memory of James E. Dunnington, Sr. and Helen L. Dunnington by your friends at Taylor Regional Hospital

In memory of Gary Ramsey by friends at Taylor Regional Hospital