



Meeting the Moment

2020 annual report



Taylor Regional Hospital

WELCOME

Dear Friends and Neighbors,



The word 'pandemic' is one that we would all like to erase from our vocabulary! A pandemic is defined as a disease that is prevalent over a whole country or the world. To everyone here at Taylor Regional Hospital, the word has taken on new meaning. Yes, it is true that we have seen our fair share of sickness and death; however, we have also seen a lot of inspiring moments as well. Team members from all departments united together to take care of patients, visitors, fellow team members and the community.

We saw an outpouring of support from our community, including gifts of food, supplies, words of encouragement, the making of masks, and purchasing of equipment. We were also honored to be named a Regional Vaccination Center for the administration of the COVID-19 vaccine. We want to be of service to our community and region, and to us this is the first step in returning to some kind of normalcy.

Many things were put on hold this year including our annual Health Fair, which is something we really enjoy providing. Hopefully we will be able bring this event back to our community in 2021.

Communication has been of the utmost importance during this pandemic. We held Town Hall meetings on our Facebook platform, launched various social media campaigns, and produced several COVID-19-related videos. Some of our physicians also provided telemedicine services for patients who were unable to travel, or were hesitant to do so due to the pandemic.

Dr. James Watkins performed over 150 robotic cases in 2020, and his partner Dr. James Bergin completed training to also become a robotic general surgeon. With the addition of Dr. Bergin to the Robotics Team, we are able to expand the availability of robotic surgery options to our patients. In addition, Dr. Ben Angel, and Dr. Meredith Angel continue to offer robotic surgery for Urology patients.

We welcomed a new board member in 2021, Mr. Damarco Richardson. Damarco brings a wealth of expertise to his seat on our board of trustees and we are very excited about his addition. His father, H.R. Richardson, was one of our original board members, serving from November of 1968 to May of 1976

In 2020, we added several new providers to our medical staff: Dr. Tracy Courtney, Neurologist; LaRee Bell-Shively, APRN in the Hospitalist program; Megan Peake-Durrett, APRN at the Walk-in-Clinic; Dana Garrett, APRN at Internal Medicine Associates; and Maci McQueary, APRN at Internal Medicine Associates. Each of these providers is a wonderful addition to our practices. Dr. Sean DeSimone also joined the Hospitalist program in a full-time status.

In November, we welcomed our new Nursing Services Administrator, Lisa Dickerson, BSN, MBA. Lisa hails from Georgia and has assimilated well with our team.

In terms of finance, 2020 was a difficult year. We saw service lines closed down, and elective surgeries put on hold; however, Taylor Regional Hospital is resilient, and we are financially-sound. Our message to all in our region was clear: "Please do not delay routine or emergent medical care, we are ready and want to take care of your healthcare needs. We are your hospital!"



Jane Wheatley, FACHE
Chief Executive Officer

COMMUNITY

This section of the TRH Annual Report took on a whole new meaning in 2020. As we found ourselves front and center in the midst of a global pandemic, we were unable to provide our community with many of the events they have come to expect and participate in.



Perhaps the most notable absence was the TRH Community Health Fair. For as much as we wanted to provide this service to our community, restrictions on space and gatherings prevented us from doing so, understandably. As we look ahead, we look forward to the day when we can bring this event back to our community.

Campbellsville Apparel Health Fair

TRH Team Members provided support for the Campbellsville Apparel Employee Health Fair in February. Employees were provided educational information on a number of health topics including nutrition and healthy sleep. In addition to height, weight, and blood pressure checks, a complete blood workup was done on 70 individuals.



Golf Scramble

The 12th annual Charity Golf Scramble was held in September. Eighteen teams participated in the event and numerous Taylor Regional Hospital Team Members volunteered to make it a great success. The Scramble raised over \$24,000 with all proceeds going toward the purchase of a new van for the Taylor Regional Hospital Hospitality Van Service. This free transportation service assists patients receiving services at the hospital, physician offices, cancer center or rehab services who otherwise would not be able to provide their own transportation. The team from Blevins Construction took home top honors at the 2020 event.

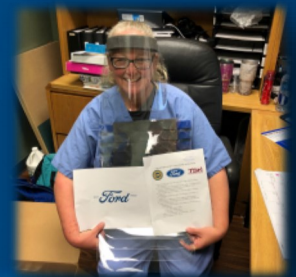


You Met the Moment

We would be remiss if we did not express our gratitude to our community for all of the kindness and support you have shown us during the past year. In fact, you have shown us the true meaning of the word “community.” At its very heart, community refers to a group of people existing in a place that shares a purpose, a sense of belonging, and who communicate with and care for one another. From the moment we all realized that COVID-19 was here, our community stepped up in an incredible show of support.

In May, Taylor County lost its first resident to the virus; losing one of our own was a harsh realization that this was all so very real. Moments such as that really drove home the fact that no one person or organization could conquer COVID-19 alone. Luckily, we did not have to. Our community met that moment with courage, resolve and with one very important question: “How can we help?”

Support came in many forms, including: homemade masks, face shields, various forms of personal protective equipment, hand sanitizer, food, cards of encouragement, essential items and other equipment. This isn't an all-inclusive list by any means, but it illustrates great generosity during a very uncertain time. We are thankful for such a generous community.



COMMUNITY

As the days came and went, the coronavirus remained ever present, and seemingly unescapable. Our focus quickly shifted to utilizing all of our resources to care for and help protect our community. Education and safety were the primary focus areas as we set out to provide our community with the most up-to-date information and tools to keep everyone safe.

Telemedicine

Significant restrictions were put into place that greatly affected our providers' ability to see patients in person in the office. Dr. Ben Angel and Dr. Meredith Angel of Taylor Regional Urology were instrumental in developing and implementing telemedicine services in their practice. Telemedicine allows face-to-face interaction between the provider and patient using videoconferencing in the comfort and safety of the patient's home. Additionally, they assisted other providers within the Taylor Regional Medical Group with implementation of this service in their respective offices.

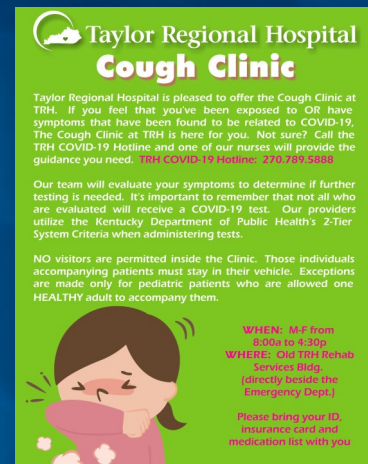


COVID-19 Hotline

In March we opened a hotline dedicated solely to questions regarding the COVID-19 pandemic. The line was staffed by registered nurses and was available Monday through Friday.

TRH Cough Clinic

The TRH Cough Clinic opened in April. The Clinic provided assistance to those who felt that they had possibly been exposed to COVID-19, or were having symptoms that could be related to the virus. Providers were on hand to evaluate all patients and administer COVID tests for those who met criteria.



**Taylor Regional Hospital
Cough Clinic**

Taylor Regional Hospital is pleased to offer the Cough Clinic at TRH. If you feel that you've been exposed to OR have symptoms that have been found to be related to COVID-19, The Cough Clinic at TRH is here for you. Not sure? Call the TRH COVID-19 Hotline and one of our nurses will provide the guidance you need. [781-363-1111](tel:781-363-1111) (ext. 10000)

Our team will evaluate your symptoms to determine if further testing is needed. It's important to remember that not all who are evaluated will receive a COVID-19 test. Our providers utilize the Kentucky Department of Public Health's 2-Tier System Criteria when administering tests.

NO visitors are permitted inside the Clinic. Those individuals accompanying patients must stay in their vehicles. Exceptions are made only for pediatric patients who are allowed one HEALTHY adult to accompany them.

WHEN: M-F from 8:00a to 4:30p
WHERE: Outpatient Rehab Services Bldg. (directly beside the Emergency Dept.)

Please bring your ID, insurance card and medication list with you

COVID-19 Testing

In July, we provided a two-week drive through COVID testing service for the community. The testing site was located at the hospital, in front of the Outpatient Services entrance. Results were provided within 24 hours. Drive-up COVID testing was and continues to be provided at The Walk In Clinic at Taylor Regional Hospital.

Stopping the Spread

Environmental Services Team Members worked around the clock to help stop the spread of the virus. Day in and day out they focused intensely on cleaning and disinfecting entrances, handrails, doorknobs and other high-touch areas throughout the TRH main campus, provider offices and clinics .



Outpatient Pharmacy Curb Service

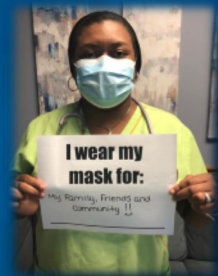
When visitor restrictions were implemented as a result of COVID-19, and knowing that so many in our community depended on their medications, the TRH Outpatient Pharmacy swiftly implemented curb service pickup. Pharmacy Team Members met patients at the front of the hospital and brought their medications and medical supplies to them in the comfort and safety of their own vehicles.



Community Campaigns

Staying connected to our community was at the forefront of everything we did and continue to do during the pandemic. The #TRHereForYou campaign's message of "I stay here for you, please stay home for me" was created to encourage all who were able to stay home and help stop the spread of the virus in order for our staff to remain here to care for those who needed it most.

Masking was and continues to be an important tool in the fight against COVID. The #MaskingForAFriend campaign took on a personal note as our medical staff and team members shared who it was that they masked up for.



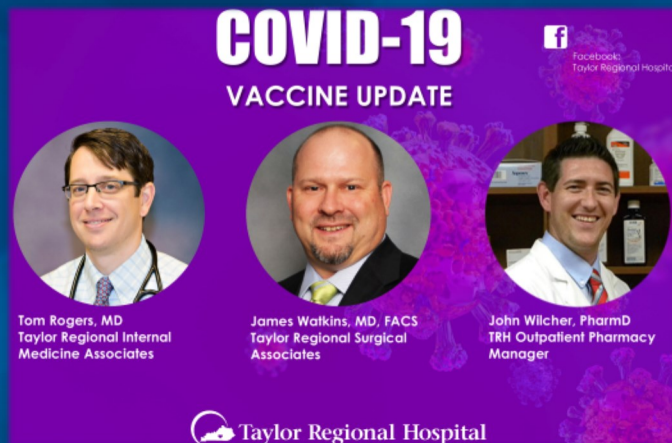
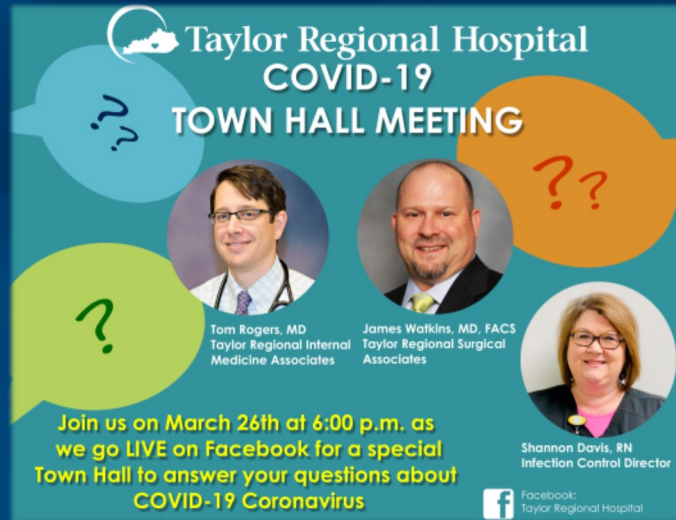
COMMUNITY

Town Hall Meetings

Throughout the year, we provided a series of virtual Town Hall Meetings for the community.

In March, the first Town Hall featured TRH Providers Dr. Tom Rogers, Dr. James Watkins, and Shannon Davis, Director of Infection Control, and aired live on Facebook on March 26th. The panel provided basic information on the COVID-19 virus and fielded questions from participants. The first in the series was viewed over 12,000 times.

Dr. Ben Angel and Dr. James E. Ewing joined the panel in April and May for the second and third Town Hall virtual events. The panel provided the most up-to-date information on the virus and answered specific questions that were gathered from hospital staff and community members alike.



In December, Dr. Tom Rogers, Dr. James Watkins and John Wilcher, Pharm D. collaborated on a video presentation for the community to discuss the newly-approved mRNA COVID-19 vaccines. The presentation focused on the science behind the vaccine and general information regarding the vaccination process. The TRH COVID-19 Vaccine Update was viewed nearly 20,000 times.

A Moment in History



The Moderna Vaccine Arrives at Taylor Regional Hospital

December 22, 2020 was a very important day in the history of Taylor Regional Hospital. As vaccines began to arrive at hospitals, pharmacies and clinics across the United States, we received our first shipment of the Moderna COVID-19 vaccine.

The First Vaccine is Given

The following day was also one for the history books as Dr. Tom Rogers received the first dose of the vaccine alongside TRH CEO Jane Wheatley and several team members, providers and first responders. Vaccinations continued in the days and weeks that followed and on February 18, 2021, Governor Andy Beshear announced that Taylor Regional Hospital had been selected as a Regional Vaccination Center in the Commonwealth of Kentucky.

We are truly honored for the privilege of providing this much-needed vaccine to the people of our Commonwealth. Nearly one year after the first diagnosed COVID-19 case in Taylor County, we have administered 1461 prime (1st) doses and 765 boosted (2nd) doses with vaccination clinics held each week.

2020 certainly wasn't the year we had hoped for, but despite all of the hardships and uncertainties, one thing was certain; our community stood alongside us and met the moment with us. And for that, we cannot say thank you enough.



GROWTH

Dr. James Watkins Performs 100th Surgery on daVinci

Dr. James Watkins of Taylor Regional Surgical Associates performed his 100th robotic case on the daVinci Xi Surgical System in June. The daVinci helps enable the surgeon to perform minimally-invasive surgery with an advanced set of instruments and a 3D high-definition view of the surgical area.



Dr. James Bergin joins the TRH Robotics Team

In November, Dr. James Bergin of Taylor Regional Surgical Associates performed his first robotic case on the daVinci Xi Surgical System. Dr. Bergin is excited to use this new technology to improve upon current procedures and shared, "The robot allows us the ability to take minimally-invasive surgery to the next level." Dr. Bergin now performs several robotic cases including gallbladders, hernias, bowel resections and abdominal wall reconstructions.

Heidi Lee joins Taylor Regional Neurology

Nurse practitioner Heidi Lee transitioned from primary care practice to neurology in January. Heidi is a seasoned nurse practitioner who joined Dr. Tracy Courtney of Taylor Regional Neurology at their new location at 1862 Old Lebanon Road. Heidi cares for patients with all types of neurological disorders, including vascular diseases such as stroke, epilepsy, migraine and other headache conditions, multiple sclerosis and other movement disorders, nerve and muscle diseases, and dementias.



Dr. Griffin Tucker joins Tiger Health Clinic in new location on CU Campus



Fall brought about some big changes to the Tiger Health Clinic at Campbellsville University. The office moved to its new location at 219 Meader Street and Dr. Griffin Tucker joined the practice. Dr. Tucker began seeing current and new patients on August 31st. Tiger Health Clinic is a full service health center focused on providing high-quality care for the community of Campbellsville and surrounding communities, along with Campbellsville University students, faculty, and staff, as well as their families. The mission of Tiger Health Clinic is to promote health, wellness and safety to its patients.



SERVICE



TRH Welcomes new Nursing Services Administrator

In November, we welcomed Lisa Dickerson to the Administrative Team in the role of Nursing Services Administrator. Lisa came to TRH from Saint Marys, Georgia where she served as the Assistant Administrator of Patient Care Services at Southeast Georgia Health System.

While in her previous role, Lisa was responsible for the daily operations of medical/surgical, ICU, maternity, emergency services and surgical services and also served as an educator in infection prevention and quality.

Lisa received her Bachelor's in Nursing from Armstrong Atlantic State University in Savannah, Georgia and her Master's in Business Administration from Brenau University in Kingsland, Georgia.

Lisa brings an impressive combination of experience and education to the role of Nursing Services Administrator and we are very excited to have her on board.

Regarding her new role at TRH, Lisa said, "I am very happy to be part of the TRH team and working together with the common goal of providing our community with quality and compassionate care. I look forward to the many successes that lie ahead for our organization."



Richardson joins TRH Board of Trustees

We were pleased to welcome Damarco Richardson to the Taylor Regional Hospital Board of Trustees in January. Damarco is a lifelong resident of Campbellsville and attended Campbellsville High School and Campbellsville College (University). He has been a member of the First Baptist Church of Campbellsville since early childhood; he shares that his faith has allowed him to be loyal to his roots and active in his Church family.

He has been employed by the United States Government for 35 years and you can usually find him at the front desk of our local Post Office. In his spare time, he is active in the local real estate market and is the owner and operator of Richardson Rentals and Richbros, LLC.

Damarco credits his direction and ambition to his parents, the late H.R. and Beulah Richardson. His wife of many years, the former Chris Woods, is his sidekick and best friend.

Regarding his appointment to the TRH Board, Damarco said, "I am honored to be able to work with my community and our local healthcare providers. My goal will be to promote safe, timely and cost efficient care to the citizens of Central Kentucky."

DEDICATION

New Providers

Dr. Tracy Courtney joined Taylor Regional Neurology. He received his medical education from the University of North Carolina at Chapel Hill and is board-certified in Neurology.



Dr. Sean DeSimone joined the TRH Hospitalist Program in a full time capacity. He received his medical education from the University of Pikeville Kentucky College of Medicine and is board-certified by the American Osteopathic Board of Internal Medicine.



Allied Staff

LaRee Bell-Shively, APRN joined the TRH Hospitalist Program. She received her education from Chamberlain University and is a board-certified family nurse practitioner.



Megan Peake-Durrett, APRN joined The Walk-In Clinic at Taylor Regional Hospital. She received her education from Walden University and is a board-certified family nurse practitioner.



Dana Garrett, APRN joined Taylor Regional Internal Medicine Associates. She received her education from Chamberlain University and is a board-certified family nurse practitioner.



Maci McQueary, APRN joined Taylor Regional Internal Medicine Associates. She received her education from Eastern Kentucky University and is a board-certified family nurse practitioner.



COMMITMENT

Board of Trustees

The role of the Board of Trustees is to serve as the governing body of the hospital. The Board is responsible for the general oversight of the hospital which includes making strategic decisions and representing the hospital in the community. Our Board is comprised of individuals who are focused on ensuring that Taylor Regional Hospital is the premiere healthcare facility in our region.



Shirley Buckner



Karen Patton



Dr. John Chowning



Damarco Richardson



Dr. Ben Cox

LEADERSHIP

Chief Executive Officer

Nursing Services Administrator

Clinical Services Administrator

Physician Practices Administrator

Chief Financial Officer

General Counsel & Compliance

Director, Accounting

Director, Business Office

Director, Care Management

Director, Medical Oncology Services

Director, Emergency Services

Director, Environmental Services

Director, Facilities/Safety Officer

Director, Healthcare Information/HIPAA Privacy Officer

Director, Hospitality & Transportation Services

Director, Human Resources

Director, Infection Control & Employee Health

Director, Information Technology

Director, ICU,TCU, Cardiac Rehab & Outpatient Infusion

Director, Laboratory

Director, Materials Management

Director, Med/Surg

Director, Nutritional Services

Director, Pharmacy

Director, Public Relations/Physician Recruitment

Director, Quality & Educational Services

Director, Radiology

Director, Rehabilitation Services

Director, Respiratory Care & Sleep Services

Director, Surgical Services,

Director, Women's Center

Jane Wheatley, FACHE

Lisa Dickerson, RN, BSN, MBA

Cathy Settle

Amanda Hardin, RN, BSN, MBA

Paul Phillips

Jonathan Hieneman, Esq.

Mitchell Gaddis, CPA

Jim Sabo

Lisa Haliday, RN

Melony Slinker, RN, BSN, OCN

Nancy Cook, RN, TCRN

Donna Wilcher

Luke Williams, CHFM, CBET-1

Leslie Lee, RHIT

Cindy Rose

Andrea Settle, MBA

Shannon Davis, RN

Chris Gibbs

Whitney Payton, RN, BSN

Grant Bennett, CLS, MT(AMT)

Greg Rice

Lorie Richerson, APRN, FNP-C

Bill Manners

Eric Spowles, RPh, PharmD

Ann Dabney, MBA

Nichole Gwilliam, RN, BSN, CPHQ

Steve Moffett, BS, ARRT(R)

Tomi Jo Moore, PT, MSPT, CLT

Christi Rucker, RRT

Jerry Effner, RN, MSN, CNOR

Jenny Dobson, RN, MSN

FINANCIALS

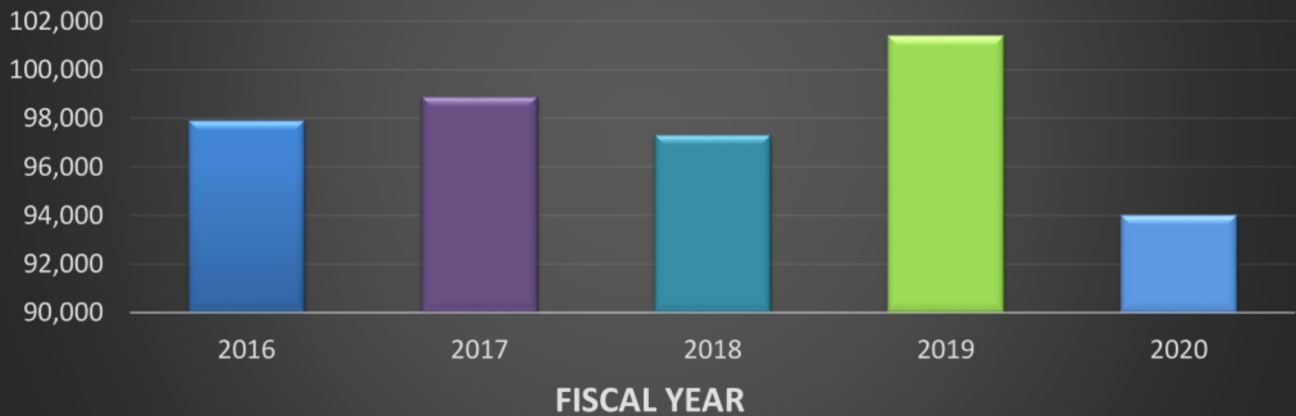
Indigent & Charity Care

Indigent & Charity Care	\$1,341,869.59
Tax Rebates	\$ 213,342.26
Total Indigent & Charity Care Expense for Fiscal Year 2020	\$1,555,211.85

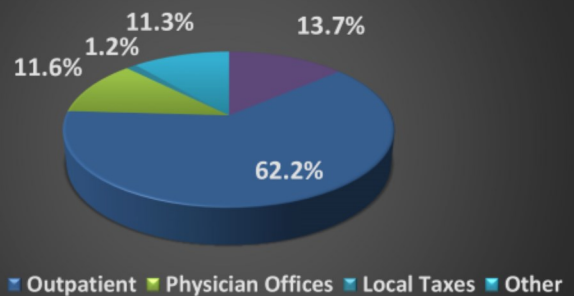
Equipment & Buildings

Added new sterilization systems and a specialized operating table to support the Intuitive daVinci Xi surgical robot	\$ 335,834
Various building improvements including flooring and HVAC upgrades	\$ 284,189
Renovated Greenbriar office space for OB/GYN physician space	\$ 179,872
Replaced nurse call system throughout the facility	\$ 633,572
Purchased a 100 watt Lumenis Pulse laser	\$ 101,900
Obtained a BD Max Molecular Analyzer to complete rapid COVID-19 tests	\$ 85,000
Repaved the parking for several physician practices and Employee parking lot	\$ 168,741
Other capital asset purchases	\$ 1,221,109
Total Capital Expenditures in Fiscal Year 2020	\$3,010,216

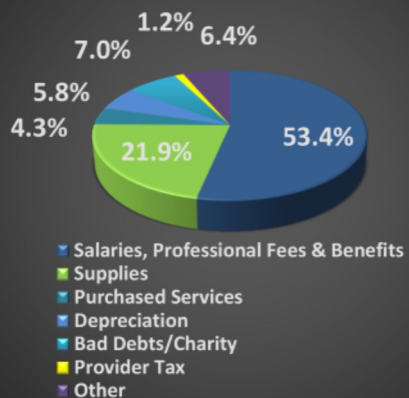
Total Patients Served



Where the Money Comes From



Where the Money Goes





Taylor Regional Hospital

1700 Old Lebanon Road
Campbellsville, KY 42718
www.trhosp.org



HONOR

Tree of Life

- In memory of Alice Arnett from her friends at Taylor Regional Hospital
- In memory of Jackie Brendel from her friends at Taylor Regional Hospital
- In memory of Carol S. Hieneman from her friends at Taylor Regional Hospital

Walk of Hope

- In memory of Debbie Loy from her TRH Laboratory co-workers